Changing Consumer Expectations Requires a Shift in Mentality for Banks

Every customer touchpoint is an opportunity to engage and create value. Recent events have further impacted how consumers interact with their banks, accelerating the pivot to digital channels. The ability to cultivate the relationship is no longer readily available due to declining lobby traffic. Personalization remains critical: consumers expect it and have a wealth of online alternatives. Why then do financial institutions continue to deliver one to many, nonrelevant messaging?

For over 15 years, DataOceans has partnered with leading banking institutions to preserve customer value and promote growth. Oceanus Launch is a nimble, configurable solution that enables banks and credit unions to quickly create personalized engagement that increases revenue through better experiences.

Oceanus Launch combines modern technology and best practices for banks to use their existing core data to increase revenue while reducing resource constraints.



DATAOCEANS HELPS BANKS RAPIDLY



Centralize Data for **Personalization**



Increase Debit Card Usage by **5%**



Double **Conversion** of Cross Sell Lending Products

Drive Paperless & Mobile Engagement by **10-25%**

Consumer Engagement, Consistent Across All Channels: **3 STEPS TO SUCCESS**



Mine the Data Create actionable data segments, campaigns, and profiles



Personalize Messaging Deliver personalized and targeted messaging



Optimize Track conversations and manage campaigns in real-time

CEANUS LAUNCH

Market with Intelligence 45 Days Deliver Real Results in

WHAT YOU GET

- Email Marketing Capabilities
- Prescriptive Segmentation
- Interactive Reporting
- Digital Engagement
- Personalization
- Actionable Data

Configured to your brand, supporting your

Personalized messaging to connect your brand with your target audience.

Regular shared learnings and opportunities to collaborate with our community of users.

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Deployed in 45 days with 90 day ROI.

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